



ABOUT THE OWNERS

Bob and Christy Swadkins are owners of Golden Brook Senior Care serving the Las Vegas, Henderson, and Las Vegas valley. Their diverse personal and professional background brings a unique and rich quality to the care they provide for their residents.

Christy has a M.A. degree in Psychology and has worked helping families for over 25 years. She has worked in various settings including social service agencies, nursing homes and schools.

Bob has an M.B.A and is a Certified Public Accountant. He has extensive business experience and has worked in the field of finance and management over the last 25 years.

Bob and Christy's ultimate professional goal is to work together utilizing their individual talents to make a difference in the lives of others.



Several years ago, Christy's dad started showing signs of Dementia and Parkinson's disease. The family was faced with some emotionally challenging decisions and realized how difficult this situation can be for family members. Bob and Christy wanted to use their personal and professional experiences to support others who are in the process of taking care of their loved ones.



Golden Brook has an exceptional support program for those who are providing care for their elderly family members. They provide educational information and emotional support to help families cope with the stress and physical demands of caring for their senior loved ones. It is Bob and Christy's philosophy that each stage of life is precious, and individuals of all ages need to be treated with the utmost respect and dignity.

The Golden Brook team members demonstrate a nurturing, respectful and professional demeanor. Bob and Christy appreciate the exceptional caregivers working at Golden Brook and provide them with extensive educational and professional support. Golden Brook caregivers feel confident, skilled, and supported as they engage and interact with residents.

Bob and Christy are also the owner/operators of Golden Heart Senior Care (www.GoldenHeartLasVegas.com). Golden Heart is a highly respected personal care agency that serves the seniors of the Las Vegas valley.

WHO WE ARE

About Our Company

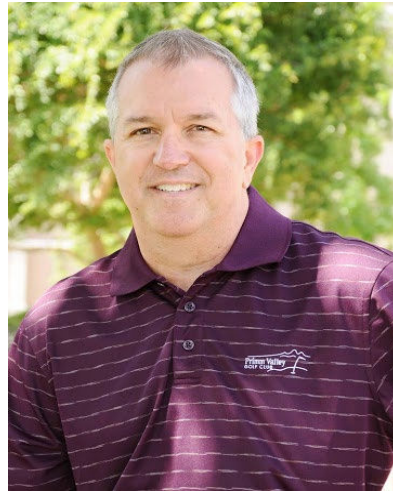
The Golden Brook hallmark is that we value our Residents. As stated in our Resident Bill of Rights and expressed through the caring hands of your Caregiver, our focus is to provide you or your loved one with the highest quality care with compassion, dignity, and respect.

It is our mission to empower our residents and caregivers to work as a team, which keeps you or your loved one feeling independent and secure.

Our Team



Christy Swadkins, Owner



Bob Swadkins, Owner



Canda Newman – Care Coordinator



Nicole Thompson, HR Coordinator

WHAT WE DO

ALZHEIMER'S & DEMENTIA RESIDENTIAL CARE



Alzheimer's is a common form of dementia that negatively affects the portions of the brain that affect thought, memory, and language. At Golden Brook, we are especially equipped to provide expertise and support in both these areas. We have professional staff who can offer counseling, education, mentoring and support to these family members.

COMPLEX CARE NEEDS

We are experienced in caring for frail seniors struggling with a broad range of illnesses and geriatric conditions. We enlist the support of medical professionals in exceptional home health or hospice agencies and liaise with our Residents' medical practitioners. Our case management approach ensures your loved one is receiving cohesive care from all service providers.



RESIDENT ACTIVITIES



At Golden Brook, we provide your loved one with the personalized attention that he or she deserves. We are here to offer activities that will help your loved one with mental and physical stimulation that allows the Resident to feel comfortable cared for. We are committed to providing the most effective, and compassionate residential care available.

WHY GOLDEN BROOK?

- **Owner Involvement** – The Owners of Golden Brook are actively involved in the day-to-day operations of the business.
- **Quality Dementia Care** – Each resident will receive the best in dementia care and have their own personal Care Plan.
- **24-Hour Availability** – We are a 24-hour a day business. If you have a problem or an issue you can rest assured that we will handle it immediately.
- **Daily Activities** – We pride ourselves in providing quality daily activities for our residents. These activities include music therapy, dancing, art projects, daily exercise, and other engaging activities.
- **Caregivers** – All of our Caregivers are carefully selected. Each Caregiver completes the following prior to working a shift at Golden Brook:
 - ✓ **CARE Series Assessment** - Is a unique and multifaceted assessments designed to select the best Caregivers. The assessment uses a multimethod approach (biodata, situational judgement tests and behavioral-based interview questions) to determine candidates' scores on retention, safety, productive work behavior, integrity, role awareness and integrity.

Why
CHOOSE US?

A multitude of additional requirements including:

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|----------------------------|-------------------------------------|
| ✓ Drug Test | ✓ State Mandated Caregiver Training |
| ✓ Federal Background Check | ✓ Advanced Dementia Care Training |
| ✓ Medical Clearance | ✓ Proof of Vehicle Insurance |
| ✓ TB Test | ✓ First Aid/CPR Training |
- **Case Management** – Each Client is carefully evaluated to ensure the proper Care Plan is designed by a Nurse. The Owner is active in this process.
 - **Family Communication & Support** – Golden Brook understands that caring for a loved one is difficult. We provide emotional and professional support to the families as needed. We communicate with the families on a regular basis regarding their loved-one and their care needs.

WE SPECIALIZE IN DEMENTIA RESIDENTIAL CARE

Professional Caregivers

Our trained Caregivers address the issues that arise when residents are struggling with dementia. As a dementia care home, we assist with all activities of daily living, focus on helping patients maintain their independence, and respect each resident as an individual.

We Customize Each Resident's Care Plan

We meet the family and communicate with the resident's medical professionals to develop the best care plan possible. The customized care plan may include the following:

- Full service residential care on an all-inclusive basis.
- Working collaboratively with health care professionals to promote a healthy lifestyle.
- Transportation to/from medical appointments.
- Assist in promoting optimal health with mental and physical exercise.
- Provide companionship and social interaction, ensuring the family is updated on the progress of their loved one.



RESIDENT BILL OF RIGHTS

QUALITY: Receive high quality services in an empowered environment that responds to your changing needs.

RESPECT: Be valued and treated with dignity, respect, and courtesy.

EMPOWERMENT: To have a voice, be heard, and be consulted and informed about your care.

ADVOCACY: Receive advocacy for integrated care designed to protect your rights, optimum health & lifestyle and to have another person of your choice support you and advocate on your behalf.

CONFIDENTIALITY: Your privacy is protected and all matters concerning your medical and personal affairs are kept in the strictest confidence according to HIPAA standards.

FREEDOM FROM DISCRIMINATION: of any type including age, religion, disability, ethnicity, or gender. Your cultural/personal beliefs and lifestyle are respected.

TRANSPARENCY: Be provided with a written plan of your care services and have access your personal information.

COMMUNICATION: Your comments are heard and valued. We welcome your feedback, grievances, and suggestions through any communication channel.

TIMELY RESPONSES: Your concerns are addressed appropriately.

SELF-SUFFICIENCY: We are assisting you to the best of our ability and encouraging your independence.

RESPONSIBLE CARE: As provided by compassionate employees who have been screened and trained to deliver outstanding care.

CONTINUITY OF CARE: Continuous Quality Improvement standards ensure you receive our high standard of personalized care and services while they are still necessary and appropriate to meet your needs.

PEACEFUL ENVIRONMENT: Your services will be provided by Caregivers who practice courtesy, positive communication, and who leave their problems at home. Potential conflict resolution will be handled with sensitivity and respect.



COVID-19

The safety of our Residents and Caregivers is of the utmost importance to Golden Brook. To maintain the safety of our Residents and our Caregivers, Golden Brook as implemented the following policies and procedures to ensure safety:

- All Golden Brook Residents and Caregivers are required to be fully vaccinated;
- All Golden Brook Caregivers are required to undergo COVID – 19 training;
- All Golden Brook Caregivers are provided the proper level of Personal Protective Equipment (“PPE”) based on the care needs of the Client;
- All Golden Brook Caregivers are required to wear their face mask when providing care;
- If a Caregiver is found to be at risk, they are immediately quarantined by Golden Brook and restricted from delivering care until the Caregiver is cleared via medical personnel or quarantine.
- If a Caregiver has tested COVID positive, or Golden Brook was notified that a client of theirs has tested COVID positive, all Residents will be notified and be COVID tested.



The Safety of our Residents and Caregivers is important to Golden Brook

OUR CREDENTIALS

- STATE OF NEVADA BUSINESS LICENSE - #NV20191335249
- DEPARTMENT OF HEALTH AND HUMAN SERVICES LICENSE
- CITY OF HENDERSON BUSINESS LICENSE
- GENERAL LIABILITY INSURANCE
 - \$2,000,000 General Aggregate Liability
 - \$1,000,000 General Liability
 - \$1,000,000 Personal Injury
 - \$25,000 Crime Coverage
 - \$20,000 Medical
 - \$1,000,000 Abuse & Molestation
 - \$500,000 Employment Practice Liability
 - \$500,000 Employee Benefits Liability
- WORKERS COMP INSURANCE
 - \$1,000,000 Employee Injury/Disease
- Surety Bond for Care Facilities and Services
 - Merchant Bonding Company - \$5,000
- DEPARTMENT OF THE TREASURY EMPLOYEE IDENTIFICATION NUMBER - #83-4715460